

CAWS VETERINARY HOSPITAL

FINANCIAL POLICY

TO QUALIFY FOR THE DISCOUNTED RATE WE MUST HAVE PROOF OF YOUR STATE/FEDERAL ASSISTANCE ALONG WITH YOUR PHOTO ID, AND MUST MEET OUR INCOME GUIDELINES AT THE TIME OF YOUR APPOINTMENT.

Examples of proof of income include: <ul style="list-style-type: none">• SNAP card for food stamps,• Social security award letter,• Disability award letter,• Federal tax filing	Examples of assistance that are <u>not</u> considered proof of income: <ul style="list-style-type: none">• Heating assistance,• Medical cards,• Medicare
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Financial qualification is based on your **TOTAL HOUSEHOLD INCOME**, not on individual income – therefore, proof of income must be shown for each adult in the household. Once qualified, the reduced rates are good for 1 year; you must requalify for the discounted rate every year.

Our rates are based on a sliding scale structure, meaning that we use a mathematical formula to determine if a household will receive the discounted rate or are qualified for the regular rate. To be clear, even if a household does not qualify for the discounted rate, we will still see their pet – it will just be at the regular rate, which is very competitive with other hospitals. The discounted rate is for households that need the assistance so that their pet will still receive excellent care despite the financial hardship on their family. The purpose of our organization is to provide great, affordable care to all families despite their financial status.

We are a 501(c)3 non-profit veterinary hospital. We are fully self-supporting through veterinary fees and donations. We do not receive any state or federal funding. Consequently, we must strictly adhere to the following policies:

- Payment is expected at time of visit, we are not able to offer payment plans. We will gladly prepare a written estimate if you desire - please ask our doctor or receptionist
- If your pet is to be hospitalized overnight, we require a 50% deposit of the estimated charges,
- There will be a \$30.00 service charge for any check returned unpaid,
- We accept cash, Visa, Mastercard and Discover as well as checks with appropriate identification,
- We also accept CareCredit, a medical credit card that you can make monthly payments on; please ask us about this or you can go ahead and apply directly through their website, www.carecredit.com

IF YOU BREED YOUR PET YOU WILL NOT RECEIVE A DISCOUNTED RATE, EVEN IF YOU FINANCIALLY QUALIFY FOR IT. THERE ARE NO EXCEPTIONS TO THIS RULE.

WE ARE A NON-PROFIT HOSPITAL WHOSE MISSION STATEMENT INCLUDES PREVENTING PET OVERPOPULATION. IF YOU QUALIFY FOR THE DISCOUNT BUT HAVE AN INTACT PET OVER SIX (6) MONTHS OLD, YOU MUST SCHEDULE AND KEEP A SPAY/NEUTER APPOINTMENT IN ORDER TO KEEP THE DISCOUNT – OTHERWISE YOU WILL NOT RECEIVE THE DISCOUNTED RATE UNTIL YOUR PET IS SPAYED OR NEUTERED.